

**OFFICE OF INVESTIGATIVE SERVICES
POLICY AND PROCEDURE #230**

MISSION, GOALS, AND OBJECTIVES

MISSION:

The mission of the Office of Investigative Services is to control and detect fraud and abuse within the Department's public assistance programs by conducting thorough investigations of suspected fraud and seeking final adjudication by legal or administrative means. The Office of Investigative Services is vested with the responsibility and authority for receiving, reviewing, and investigating referrals of suspected criminal misconduct by employees and contractors of the Department.

RESPONSIBILITIES:

- Production
- Detection
- Electronic Benefit Transfer (EBT) Trafficking
- | • Enforcement
- Human Resource Development
- Computer Technology
- Internal Investigations
- Customer Service
- State Law Enforcement Bureau (SLEB)

GOALS AND OBJECTIVES:

The goals and objectives for each OIS responsibility are outlined in the OIS Annual Operating Plan. Strategies for goal attainment are adjusted yearly to reflect the changing environment.